

## BELD Broadband monthly rates

### Internet

LIGHTNING INTERNET	
5/1 Mbps	\$19.95
20/2 Mbps	\$43.95
50/5 Mbps	\$56.95
75/10 Mbps	\$59.95
100/10 Mbps	\$65.95
200/20 Mbps	\$79.95
300/30 Mbps	\$99.95

INSTALLATION & EQUIPMENT	
Installation (hourly)	\$39.50
Computer config (hourly up to 1.5)	\$39.95
Service calls (hourly)	\$39.50
Unreturned modem/router	\$75.00
Unreturned power cord	\$25.00

ADDITIONAL CHARGES	
HomeNet WiFi (wireless networking)	\$3.95
ProtectionPlus (residential)	\$2.99
ProtectionPlus (business)	\$9.99
DOCSIS 3.0 Modem	\$7.50
Dual modem/WiFi router combo	\$11.45
EMTA battery (one time)	\$25.00
Email address (new address only)	\$0.50
Seasonal disconnect    Monthly equip charges	
Seasonal email continuation	\$6.00
Basic Web hosting package	\$16.00
Additional IP address	\$12.85

Residential seniors 65+: \$2.00 discount on a la carte Internet or Cable TV service

### Phone/Fax

PHONE SERVICES	
Phone only (residential)	\$34.95
Phone w/Internet or Cable TV (res.)	\$31.80
Phone w/Internet and Cable TV (res.)	\$29.50
Additional lines (each residential)	\$29.50
Phone only (business)	\$39.95
Additional lines (each business)	\$29.95
Fax line unlimited	\$16.05

INSTALLATION & EQUIPMENT	
Installation (hourly)	\$39.50
Self install	FREE
Service call (hourly)	\$39.50
Activation fee (one time/line)	\$29.95
Port charge (keep existing number)	\$15.00
Unreturned/damaged EMTA (one time)	\$75.00

ADDITIONAL CHARGES	
EMTA phone adapter	\$7.50
Directory assistance (411 per call)	\$.075
Directory listing	\$4.00
Directory listing name change (one time)	\$5.00
E911 fee	\$1.25
International calling	see website
Operator assistance (0 per call)	\$3.05
Phone number change (each, one time)	\$15.00
Seasonal suspension	\$21.20
Universal Service Fund (per line)	varies

www.beld.com  
781.348.BELD (2353)



**DIGITAL CABLE TV**

Basic cable (35+ chls)	\$13.50
Expanded cable (incl Basic, 135+ chls)	\$69.95
Digital Basic (incl Expanded, 200+ chls)	\$77.95
Digital Plus (includes EMP, 7 chls)	\$6.95
Retransmission consent fee*	\$8.51
Digital Premium (incl DBasic, DP, +Premiums)	\$121.95
Stingray music (qualified bus. accounts only)	\$26.00

\*required on all cable packages

**PREMIUMS (residential only)**

HBO (7 chls)	\$19.75
Cinemax (8 chls)	\$19.15
Showtime Unlimited Pack (10 chls)	\$16.20
STARZ (6 chls)	\$12.30
STARZ ENCORE (EMP, 7 chls)	\$4.95
Disney Family Movies	\$5.00
Movies On Demand (per movie)	\$3.99
HD Movies On Demand (per movie)	\$6.95
Event TV pay per view (HD & SD)	varies

**EQUIPMENT**

Standard-def box (existing customers only)	\$9.95
DTA only (first box, no DVR, VOD, PPV)	\$6.95
DTA w/any other HD box (no DVR, VOD, PPV)	\$4.95
High-definition only box	\$13.80
HD/Digital Video Recorder (160 GB)	\$16.99
HD/DVR XL (smaller size box, 500 GB)	\$18.99
Remote control purchase	\$9.00
Remote replacement	\$5.50

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*Internet speeds may vary with conditions. Actual speeds are "up to" and are not guaranteed. A DOCSIS 3.0 or above modem required to receive speeds above 20 Mbps. Wireless speeds may be less than expected depending on device (speed is burstable). Our advertised speeds are for a direct connection to the modem with a wire. We cannot guarantee WiFi speeds because we cannot control the customer environment. For the fastest possible WiFi wireless speeds, your computer must be equipped with a 5.8 GHz wireless adapter. Advertised speeds are indexed to a wired connection to the cable modem. WiFi is a convenience service that is shared with all other Wifi-enabled networks and devices in the vicinity—not just your own devices at your location, so speeds can be substantially slower than a wired connection. WiFi speeds are better when configured for 5.8 Ghz rather than 2.4 Ghz, but it is still a service shared with all other devices and networks in the vicinity. WiFi should be considered a service that replaces a wire with radio waves for the sake of convenience, but sacrifices speed and performance to achieve that convenience. Adapters that connect via USB port are available at retailers for those who don't know how to--or don't want to--modify their computers. For the best connection always run a cat5 ethernet cable. Equipment required for all BELD Broadband cable programming, HD equipment required for HD programming. A standard one-time activation/setup fee for all new phone customers will be applied as well as a port charge if keeping existing number. Equipment, installation, taxes and fees extra. Other restrictions may apply.*

**EQUIPMENT**

Amplifier (4+outlets)	\$35.00
Seasonal disconnect	monthly equip charges

**INTERNATIONAL**

ART (Arabic)	\$13.00
CCTV-4 (Mandarin)	\$10.00
CTI (Mandarin)	\$13.00
Mediaset (Italian)	\$9.00
RTN (Russian)	\$15.00
SBN (Vietnamese)	\$15.00
TFC (Filipino)	\$12.00
TV Asia (Hindi/South Asian)	\$15.00
TV 5 (French)	\$10.00

**INSTALLATION & REPAIR**

Installation (hourly)	\$39.50
Electronic upgrades (no visit)	\$2.99
Service calls (hourly)	\$39.50
Service reconnection (each)	\$50.00

**UNRETURNED EQUIPMENT (one time charges)**

Unreturned/damaged SD box	\$35.00
Unreturned/damaged HD DTA box	\$65.00
Unreturned/damaged HD box	\$75.00
Unreturned/damaged HD/DVR	\$215.00
Unreturned/damaged HD 110	\$155.00
Unreturned/damaged HD/DVR200	\$265.00
Unreturned/damaged CableCard	\$50.00
Unreturned/damaged power cord	\$25.00